

CMSA CONFERENCE 2018

CMSA AUGUSTA CHAPTER

REACHING NEW HEIGHTS IN CASE MANAGEMENT

Biographies

Connie Riggs, RN, MSN, CCM, IQCI

Connie is Licensed Registered Nurse (RN) in the State of Georgia. Connie received her Bachelor of Science in Nursing from Georgia Southern University and Masters of Science in Nursing with Case Management Specialization from American Sentinel University.

Connie is a dedicated nurse with 26 years of experience in a broad range of healthcare settings including case management, utilization review, hospital and serving as a Adjunct Nursing Instructor. She possesses over 15 years of experience as an Utilization and Quality management nurse with managed care background. Her most recent skill set has been in hospital based case management and discharge planning.

Aside from her professional duties, Connie is a wife of 26 years with one son in college and a daughter in grad school. She loves to sing on her Church Praise team as well singing background in The Tony Howard Gospel Show. Her community activity includes being a member of CHI ETA PHI, PHI CHI Augusta Chapter Nursing Sorority for the past two years.

Connie is currently employed at the Charlie Norwood VA Medical Center as Utilization Manager which is in process of combining roles of UM and Case Management. She has served as the facility's UM Committee Chairperson for the past four years. In addition, she is The InterQual Certified Instructor (IQCI) trained by Change Healthcare (McKesson Technologies) in the interpretation and application of clinical criteria used to determine appropriateness of healthcare delivery and services to patients across the care continuum. She is the subject matter expert in the clinical criteria, serving as the trainer to UM professionals in the field conducting clinical reviews of Veteran patients' care and services. Training extends to eight hospitals within VISN 7 VA Hospitals.

Mark Dannenfelser

Mark is founding director of Mindfulness Center of Atlanta (founded, 2009). He is a Certified MBSR Teacher, licensed professional counselor, and a registered yoga teacher. Mark is adjunct lecturer at Spring Hill College and the Contemplative Outreach commissioned presenter of the Centering Prayer Method for the Aquinas Center of Theology at Emory University.

Mark holds a Master Degree in Counseling Psychology from Montclair University and Master Degree in Pastoral Studies from Spring Hill College. Mark holds the Certificate for Mindfulness Based Stress Reduction from the Center for Mindfulness in Medicine, Health Care, and Society™ (CFM) at the University of Massachusetts Medical Center (taught by Jon Kabat-Zinn, Saki Santorelli and senior staff), and holds the Certificate in Spiritual Direction from Spring Hill College.

He has completed training in the Mindful Schools Curriculum, Yoga Therapy in Cancer & Chronic Illness Professional Training with Integral Teachers Yoga Association, and Clinical Training in Mind-Body Medicine, by Herbert Benson, MD, Mind/Body Medical Institute.

James Moorhead, Jr

James currently works as an Aging Services Coordinator at the Georgia Department of Human Services, Division of Aging Services. James oversees In-Home Services across Georgia and serves as a subject matter expert in a variety of topics, including senior housing, assistive technology, and cultural humility. He serves on the Tools for Life Advisory Council, the Georgia's Aging and Disability Resources Connection State Advisory Council, and the Georgia Alzheimer's & Related Dementias State Plan Task Force.

James began his career in Gerontology as a Program Assistant with SAGE Atlanta, which serves to enrich the lives of the LGBT senior community, where he was responsible for organizing and evaluating aging programs such as chair yoga, educational presentations, potlucks, and cultural outings. He has also worked with the National Resource Center on LGBT Aging to research, write, and edit a technical assistance guidebook to assist Area Agencies on Aging and State Units on Aging with the planning of LGBT-inclusive Plan on Aging goals and objectives.

James received his M.A. in Gerontology and B.A. in Sociology from Georgia State University. He is married and lives in Atlanta, Georgia.

Mary Cunningham, LISW-CP

Mary is the coordinator for the Charlie Norwood VA Medical Center (CNVAMC) Health Care for Homeless Veteran Program. She is also the Assistant Chief-Mental Health Homeless Programs. Mrs. Cunningham graduated from West Virginia University in Morgantown, West Virginia and received her Masters of Social Work from the University of South Carolina. She has had extensive experience in the field of social work. 43 years of practice in a wide venue of settings.

Her experience as a social worker includes Community Action, Welfare Department, Child Protective Services, Outpatient Counseling Clinic, Child Psychiatric hospital, Psychiatric Hospital, Community Mental Health, Adjunct Professor, VAMC-Homeless Program Coordinator, VA Outpatient Clinic-PC/MH

Patrick Clayton

Patrick Clayton grew up in the Charleston, SC area in a family of seven boys. After attending High School, Patrick joined the U.S. Air Force and served six years as an Air Force Policeman and a Special Agent with the Air Force Office of Special Investigations assigned to Albuquerque, NM and Goldsboro, NC respectively.

Patrick returned to Charleston and served as a County Policeman until 1986, when Patrick joined the Naval Criminal Investigative Service as a Special Agent (Criminal Investigator) assigned to St. Louis, MO. In 1988, Patrick joined the U.S. Drug Enforcement Administration as a Special Agent and assigned to Savannah and Augusta, GA. In April 2010, Patrick retired from the DEA with over 30 years of cumulative federal service.

In August 2009, Patrick appointed as the Chief of the Richmond County Board of Education Police Department. On January 1, 2013, Patrick was appointed as Chief Deputy of Richmond County Sheriff's Office and responsible for the day-to-day operations of Sheriff's Office with 750 personnel and a 60 million budget.

Patrick received a B.S. Degree in Criminal Justice from North Carolina Wesleyan College and a Masters' of Public Administration from Augusta State University. Patrick is also a graduate of the University of Louisville Southern Police Institute's Police Executive Leadership Graduate Program, Harvard's JFK School of Government's Senior Executives in State and Local Government training program and the Police Executive Research Foundation Senior Management Institute of Policing.

Patrick is a member of the Executive Board of Directors of the Boy Scouts of America Georgia-Carolina Council, past Chairman and Board of Directors for Easter Seals of East Georgia, member of a Leadership Augusta/Youth Leadership Augusta and the Southern Police Institute Alumni Association.

Patrick resides in Evans, Georgia with his wife Kimberly. They have three children: Mike, Nick and Macy.