

CMSA CONFERENCE 2018

AUGUSTA CHAPTER



Reaching New Heights in Case Management

Saturday October 6, 2018 7:30 AM to 4:00 PM

Doubletree Hotel 2651 Perimeter Parkway, Augusta Ga

7:30 AM – 8:30 AM	Registration, Breakfast with Sponsors and Exhibitors Breakfast Sponsored by Select Specialty Hospital
8:30 AM – 8:40 AM	Welcome and Announcements
8:40 AM – 9:40 AM	KEYNOTE SPEAKER Connie Riggs RN MSN, CCM, IQCI Case Management –Past, Present and Future
9:45 AM – 10:45 AM	Mark Dannenfelser MA LPC Mindfulness Based Stress Reduction for Healthcare Workers
10:45 AM – 11:15 AM	Morning Break with Sponsors and Exhibitors Sponsored by Walton Rehab an Encompass Affiliate
11:15 AM – 12:15 PM-	Jeffery Lentz MS CPG Having Pride in Your Work: How to Serve LGBT Older Adults Better
12:15 PM -12:45 PM	Break for Lunch
12:45 PM -1:45 PM	Mary Cunningham LISW-CP Ethical Challenges in Case Management
2:00 PM -2:30 PM	Afternoon Break Door Prize Drawing Break sponsored by Petsch Respiratory
2:30 PM – 3:30PM	Chief Deputy Patrick Clayton Work Place Violence
3:30 PM – 4:00 PM	Evaluations and Closing Remarks

CEUS applied for:
CCM /NASW
5 CEUS

Presentation Objectives

Connie Riggs RN MSN, CCM, IQCI

Case Management –Past, Present and Future

1. Exploration of the evolution of Case Management.
2. Understanding the different roles Case Managers play today.
3. Defining Evidence Base Practice.
4. Identification of ways to excel as a Case Manager today.

Mark Dannenfelser MA, LPC

Mindfulness Based Stress Reduction for Healthcare Workers

1. Connect with colleagues
2. Understand and experience mindfulness
3. Explore stress as related to work & health

Jeffery Lentz, MS CPG

Having Pride in Your Work: How to Serve LGBT Older Adults Better

1. Recall basic terminology related to sexual orientation and gender identity.
2. Describe unique challenges LGBT older adults experience when accessing services.
3. Identify strategies to include LGBT communities during the planning and outreach of services.

Mary Cunningham LISW-CP

Ethical Challenges in Case Management

1. Identify your professional values and ethics critical to clinical practice to protect your client, insurance providers, agencies and private practices.
2. Clarify the roles of managed care, client relationships, and expectations to report those clients who may be at risk of harm to self or others and processes.
3. Discussion of social media pitfalls and responsibilities in an ethical practice.

Chief Deputy Patrick Clayton

Work Place Violence

1. Define workplace violence and explain the four categories of workplace violence
2. Present Key facts about workplace violence
3. List risk factors for potential violence at the workplace
4. Describe several ways to prevent violence at work
5. Prioritize post-incident reporting and response procedures
6. Describe the key elements in a workplace violence prevention policy
7. Describe how to handle angry co-worker, client or family member
8. RUN, HIDE or FIGHT in case of active shooter/armed intruder